



VSC Conference FAQ

Want to quick find an answer, use Command F + "key word"

How do I attend virtually?

To attend the conference, login to VSC's virtual platform via your web browser:
<https://app.socio.events/ODUwOA>

Just login with the email you registered with! Have you registered via our website? If not, please **register here**.

Are replays / recordings available? / I want to stream the recording of a session I did not attend, is that possible?

Recordings of all sessions are available only for VIP Pass Holders!

We know there's a lot of great training and you may want to watch it again. That's why we offer recordings of all the classes for 356 days.

Just sign up for the VIP bundle and get over 100+ hours of training as well as two great photography applications/plugins.

CLICK HERE

How do I access recordings?

You must be a VIP Pass Holder to access recordings!

Recordings of sessions will be posted within the description of each corresponding session within the event platform 2-weeks post-event. Only VIP Bundle Pass holders will have access to the recordings. Free registrants may upgrade their pass to gain access.

Free registrants only have access to live sessions. **Upgrade your pass** to gain access to session recordings.

I'm a VIP, when do I get the plugins? / When do I get my serial numbers for software?

As a VIP Pass Holder, you will receive access to the full softwares post-event. We will send out software licenses once the conference concludes.

Be sure to catch the daily sessions offered on Luminar AI and Excire Foto!



Are tickets *REALLY* free?

Yes, the Visual Storytelling Conference is free to watch live. We know that times are tough for many right now and our amazing speakers and sponsors want to help you out. That's why all the classes stream for free.

If you'd like to have a library of all the training and some awesome software, be sure to check out the **VIP bundle**. It also helps out the speakers too as the more people who buy, the more the speakers earn. Think of it as educational karma!

Is there a downloadable PDF of the schedule?

Yes! Here is the link: **TBD**

What do I need to attend this conference?

All you need to do is to make sure you've registered via the Visual Storytelling Conference website and have received a confirmation email. You will also need a reliable internet connection and browser to participate. Click **here** to test your internet connection.

The conference is live and presented on an interactive platform. Make sure to login with your registration email **here**.

How do I watch live sessions?

All live sessions are delivered via Zoom.

Once signed in to the event platform, find the session you want in the Program section.

Live session links will become available 15 minutes before the scheduled time.

Can I build my own schedule?

Yes. We encourage you to log in before the event to create your personal schedule. Within the event platform, you can add sessions to your own agenda and set reminders 5, 10, or 15 minutes before the session.

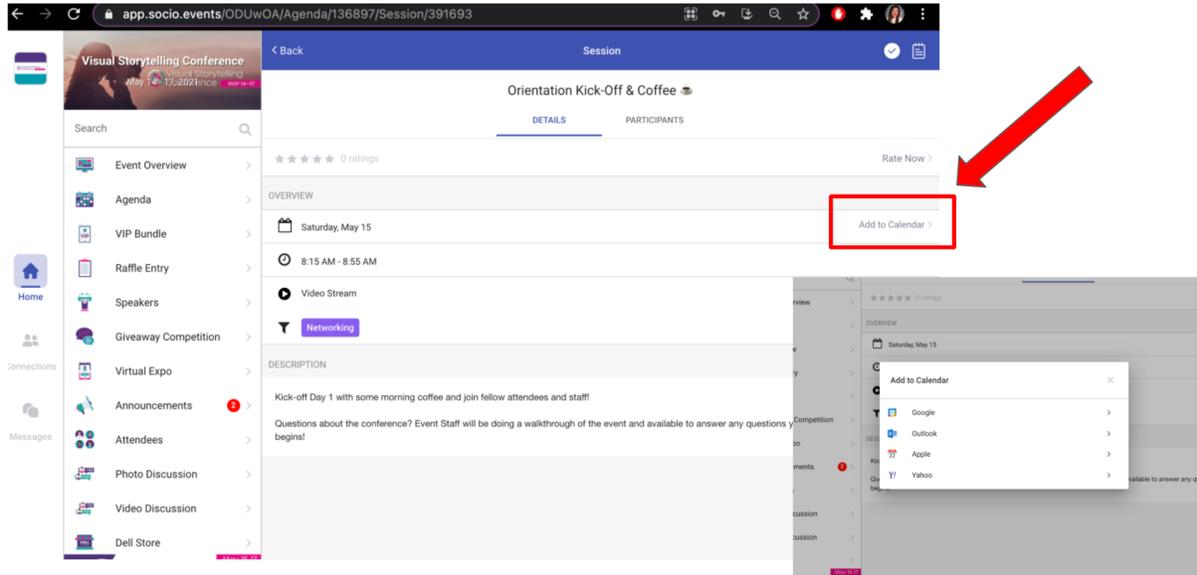
How do I win raffle prizes?

The VIP Bundle registration includes automatic entry to raffle prize drawings. Our sponsors have donated thousands of dollars worth of prizes, and you could be a lucky winner. All prize winner announcements will be made during networking activities and Evening Parties.

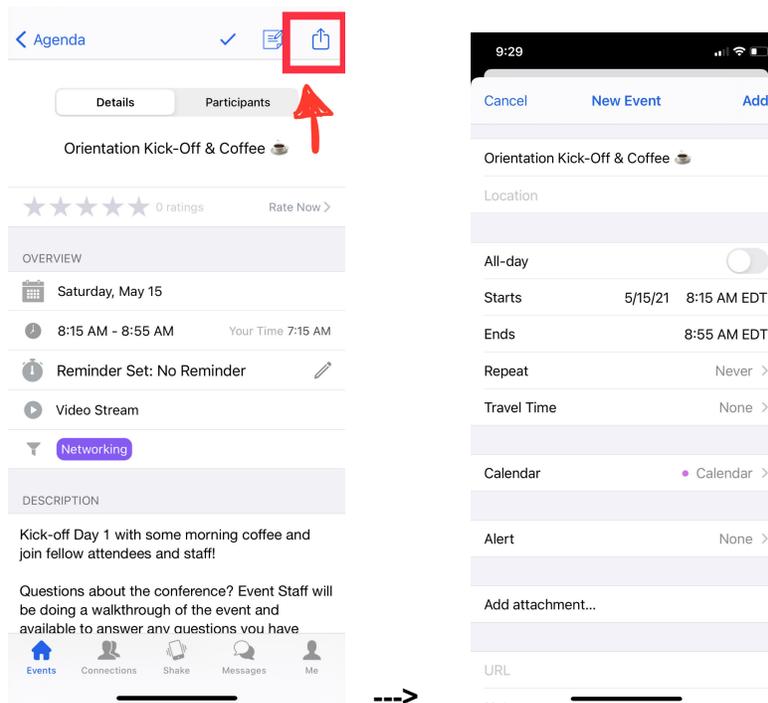
Not a VIP Pass Holder? **Upgrade your pass here.**

How do I Add Sessions to My Calendar

You can also add individual sessions to your ical or google calendar in the event app, see examples for both browser and phone:



Phone:





Can I attend on my phone?

You can download the mobile version of the event platform, though we do recommend using the web browser version when attending live sessions!

Mobile users should be able to access the join links by requesting the desktop site. Please use the following links for solutions!

- For iPhone:
<https://www.macrumors.com/how-to/request-desktop-website-safari-for-ios>
- For Android:
<https://www.techbout.com/request-desktop-version-website-android-phone-17720>

Will I be able to ask the instructors questions?

Yes, our sessions will be fully interactive! Each instructor will have their own way of answering questions. They may answer questions throughout the session or reserve time at the end for an open Q&A. If your question still hasn't been answered, you can email eventhelp@fmctraining.com and we can help you track down what you need.

Can I record this on my computer?

No. Additionally, it's not necessary as streaming of recordings will be provided post-event for VIP Bundle Pass holders.

Upgrade your pass to gain access to session recordings for 365 days.

What do I do if the instructor is disconnected?

If the instructor is disconnected at any time during the session, please sit tight while they reboot; it should not take long. You will not be disconnected from the session. Moderators and tech support will be available to answer any questions.

What do I do if I get disconnected?

Reboot your system, and once you are reconnected to the Internet again, simply use the URL to gain re-entry to the session.